## Technology & Standards Breakout Session Notes WBIWG Meeting – Kalispell, Montana November 15, 2013

- Need to figure out who has solved which problems i.e. "Lessons Learned."
  - Dept. Of Homeland Security (DHS) has an emergency management Lessons Learned Information Sharing website located at https://www.llis.dhs.gov/
- There is a need for operational protocols.
  - VLAW31 (BLUE) SOP will be good once everyone is on scene.
  - o The SOP should address how to make the initial contact.
  - Need to have a protocol to scan VLAW 31 (BLUE), at least when close to the border.
- Identify all dispatch controls in all sectors of the border (and by type) on both sides
  - Create a protocol to allow them to alert each other
  - Dispatch centers can then alert their users
    - This could lead to issues with self-deployment
- Dispatch-to-Dispatch dedicated channel
  - Look into creating a dispatch to dispatch dedicated channel so multiple phone calls do not need to be made to notify various dispatch centers of incidents or updates.
- Situational Awareness Tools
  - Virtual USA